

Protean eGov Technologies Limited



protean
Change is growth

STANDARD OPERATING PROCEDURE (SoP)
Error Rectification Module (ERM)

Version 1.1

Revision History

Sr. No.	Date of Revision	Version No.	Section No.	Description of Change
1	-	1.0	-	Initial Version
2	20/12/2024	1.1		

Classification: Public	Version No. : 1.1	20-12-2024	Page: 3 of 38
------------------------	-------------------	------------	---------------

INDEX

Sr. No	Topic
1.	Preface
2.	Acronyms and Abbreviations
3.	Error Rectification Module
4.	Excess amount transferred to a PRAN
5.	Transfer to PRAN 1 instead of PRAN 2
6.	Subscriber Confirmation
7.	Views by POP

1. Preface

Government of India (GOI) introduced a new Defined Contribution Pension Scheme known as the National Pension System (NPS) replacing the existing system of Defined Benefit Pension System vide Government of India, Ministry of Finance, Department of Economic Affairs Notification, dated 22nd December 2003. The NPS came into operation with effect from 1st January 2004 and is applicable to all new employees of Central Government service, except Armed Forces, joining Government service on or after 1st January 2004. The employees of Central Autonomous organizations, State Governments/Union Territories (UTs) and the Autonomous organizations of the respective State Government/UT are also eligible to join the NPS. The NPS has also been extended to Un-organised sector (NPS to All Citizen of India). The employees who join the NPS are known as 'Subscribers'.

GOI established Pension Fund Regulatory and Development Authority (PFRDA) on 10th October 2003 to develop and regulate the Pension Funds under the NPS. PFRDA appointed Protean eGov Technologies Ltd. (formerly NSDL e-Governance Infrastructure Limited) as the Central Recordkeeping Agency (CRA) to maintain the records of contribution and its deployment in various pension fund schemes for the employees.

In NPS, the intermediaries such as POP, provide the subscriber contribution details to CRA and remits the funds to Trustee Bank which in turn transfer the funds for investment to Pension Fund Managers (PFMs) based on the CRA's instruction. Subsequently, units are allotted to the subscribers based on their contribution amount. At the time of providing the subscriber contribution details, the intermediaries may transfer erroneously contribution details which results in incorrect credit in the subscriber account. The intermediaries would intend to rectify the subscriber record in the CRA system. This document describes the Standard Operating Procedure to be followed by the POP for error rectification in the CRA system.

2. Acronyms and Abbreviations

The following definitions, acronyms & abbreviations have been used in this manual:

ACRONYM	DESCRIPTION
CRA	Central Recordkeeping Agency
ERM	Error Rectification Module
GOI	Government of India
I-PIN	Internet Personal Identification Number
NPS	National Pension System
Protean	Protean eGov Technologies Ltd.
PFRDA	Pension Fund Regulatory & Development Authority
POP	Point of Presence
PRAN	Permanent Retirement Account Number
TS	Transaction Statement

3. Error Rectification Module

In NPS, POP provides the subscribers' contribution details by uploading the Subscriber Contribution File (SCF) onto the CRA system and subsequently, remits the funds to Trustee Bank. Based on the Fund Receipt Confirmation (FRC) from Trustee Bank, the Trustee Bank transfers the funds to Pension Fund Managers (PFMs) for investment and according to the proportion of contribution amount, the units are allotted to the subscriber's Permanent Retirement Account.

However, there have been instances wherein the POPs may have committed errors in uploading the SCFs. In a nutshell, the POPs may have committed the following errors:

- A. Excess Transfer to a PRAN
- B. Amount wrongly credited in PRAN 1 instead of PRAN 2

On identification of above mentioned error, the POP may use the Error Rectification Module available in the CRA system to rectify the same. This functionality will help in resolving the excess transfers to the recipient or transfers to incorrect recipient because of the error committed by the POP while transferring the amount. The succeeding pages describe the SOP to be followed by the POPs for rectification of above mentioned errors in the CRA system.

3(A) Excess amount transferred to a PRAN:

In case, a POP has erroneously transferred excess amount to a PRAN and the amount has been credited into the subscribers account, the resolution of these cases can be done by the POP using ERM functionality. The functionality has certain validations which are mentioned below:

1. POP can capture the request for only that contribution record which has been uploaded by it, irrespective of whether at present the Subscriber is associated with that POP or not.
2. Error rectification request once captured, POP will not be able to capture a fresh (new) request for a PRAN unless the request captured for a combination of PRAN and Transaction ID is processed/rejected completely. For example, POP has captured a rectification request for withdrawal of an erroneous credit given to a PRAN "1" for the month of July 2014 through Transaction ID "X", unless this request is effectively completed, POP will not be able to capture any other rectification request for the credit pertaining to July 2014 from Transaction ID 'X' for this particular subscriber.
3. The PRAN should be in active status in the CRA system.
4. The functionality has operational hierarchy which comprises maker, checker. The maker and checker here are referred as User 1 and User 2.

As per this process, the units credited in the subscriber account (units equivalent to the contribution amount credited at the time of erroneous credit) would be redeemed. The redemption proceeds (the realized value) will be transferred to the POP. The processing logic has been explained with example below:

The processing logic has been explained considering the status of the PRAN in the CRA system at time of rectification:

- 1) **In case of same Scheme Preference** – In case the scheme preference of the PRAN which is being considered for rectification has not changed and it is as
-

Classification: Public	Version No. : 1.1	20-12-2024	Page: 8 of 38
------------------------	-------------------	------------	---------------

same as it was at the time of erroneous credit, the treatment of such rectification has been explained in the example as case A.

- 2) In case of different Scheme Preference – In case the scheme preference of PRAN which is being considered for rectification has changed/different than what was before or at the time of erroneous credit, the example has been explained as case B.

Case A- PRAN has same Scheme Preference: In case, the PFM scheme preference is identical for the PRAN at the time of erroneous credit as well as at the time of rectification, then units created due to erroneous credit will be redeemed from the PRAN and proceeds will be transferred to the POP.

Illustration:

Erroneous credit:

POP "X" had transferred erroneously Rs.2,000/- in PRAN "1" on April 22, 2010. Based on NAV of Rs.10/-, 200 units were created for Rs.2,000/- and credited to the PRAN on April 22, 2010.

Rectification process:

The POP "X" identified such erroneous credit on February 10, 2015 and captures the rectification request in the CRA system. After the necessary verification and authorization of rectification request by POP and subscriber on February 12, 2015. Then CRA system will be required to redeem the above mentioned 200 units created erroneously and transfer the same to POP.

Redemption process:

As the request is authorized by subscriber on February 12, 2015, CRA system will calculate and derive "200 units" (units created at the time of investment) and same will be considered for redemption in next pay-in cycle i.e. on February 13, 2015. The redemption value and actual contribution amount may be different after the redemption. The realized value of redemption will depend upon the Net Asset Value (NAV) declared by PFM on February 13, 2015.

In case the NAV on February 13, 2015 is Rs.9/- (as against Rs.10/- at the time of investment), the redemption proceeds will be Rs. 1,800/- (less than the actual investment) and Rs 1800/- will be transferred to the POP on T+2 settlement cycle ('T' being the date on which the ERM request get considered for pay-in)..

In case the NAV on February 13, 2015 is higher i.e. Rs.15/-, in such case, the proceeds will be Rs.3000/- and Rs.3000/- will be transferred to the POP on T+2

settlement cycle ('T' being the date on which the ERM request get considered for pay-in).

Case B- PRAN has different Scheme Preference: In case, the PFM scheme preference is different for the PRAN at the time of erroneous credit as well as at the time of rectification, in such case the CRA system will recalculate the equivalent units with retrospective impact of scheme preference on that PRAN.

Illustration:

Erroneous credit:

POP 'X' had transferred Rs.2,000/- inadvertently in 'PRAN "1", on April 22, 2010. Based on NAV of Rs.15.2345/-, 131.2809 units were created for Rs.2,000/- and credited to the PRAN as shown in the below table.

Contribution investment table:

The erroneous amount got settled on 22 April 2010 as per the erroneous transaction on the day.				
PFM Scheme Name	PFM Scheme Percent	Erroneous credit amount (Rs.)	NAV (day of investment)	Units (Units allotted against the investment)
Scheme S-1 of PFM "1"	100	2000	15.2345	131.2809

Rectification process:

The POP "X" identified such erroneous credit on February 15, 2013 and captures the rectification request. After the necessary verification and authorization of rectification request by POP and subscriber, CRA system will be required to redeem the above mentioned 131.2809 units created erroneously and transfer the same to POP/POPSP.

Redemption process:

Unlike case A, where the subscriber scheme preference was same and, the number of units also remained same, hence, the exact units (units created at the time of investment) were redeemed. However, in this case the number of units to be debited on account of such rectification will undergo change due to change in scheme preference.

When a subscriber's scheme preference changes, the entire holding in the scheme is transferred to the new scheme as per the revised calculation in target scheme. The units position in the old scheme and the new scheme may also change due to different NAV in the new scheme.

As the subscribers unit holding changes with every change in the scheme preference, the units will be derived based on the retrospective effect i.e. units created on the day of investment will be tracked to ascertain the present equivalent units, the following table represents the current equivalent units of the erroneous credit:

Current status of the investment in the subscriber account

PFM Scheme Name	Scheme Percent	Erroneous amount	NAV of the day of shifting	Erroneous units
Scheme S2 of PFM"2"	100	2838.67	22.3232	127.1623

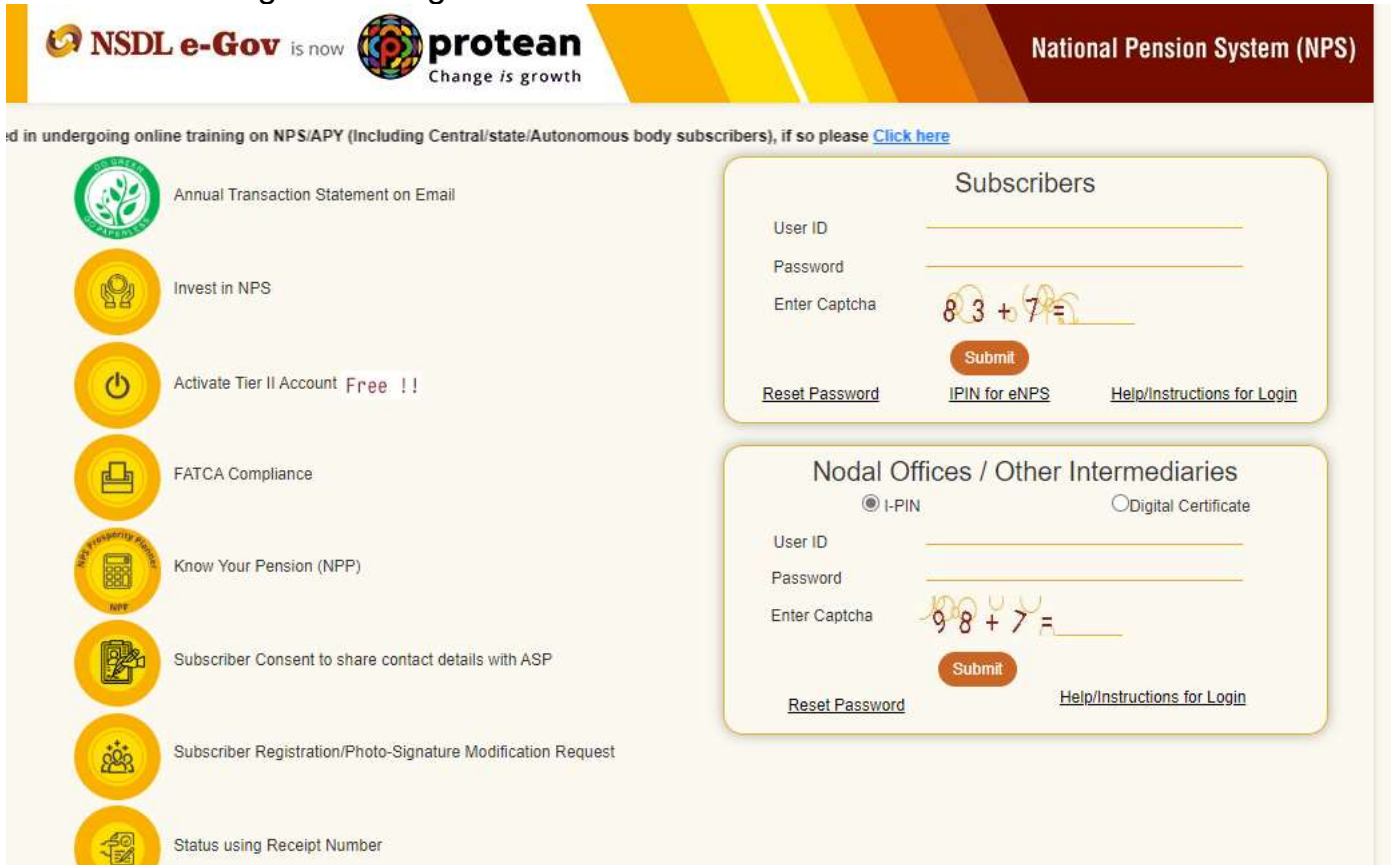
The above table depicts that due to changes in the subscriber's scheme i.e. from Scheme S-1 of PFM "1" to Scheme S2 of PFM "2", the units (131.2809) which were created at the time of investment have become 127.16 in the CRA system.

Accordingly, as erroneous request for Rs.2000 is placed for PRAN "1", then 127.1623 units (considering the retrospective impact) will be redeemed and the proceeds will be transferred to the POP. The calculation of funds to be transferred to POP will be as same as it is mentioned in Case A above.

The following section elaborates the Standard Operating Procedure to be followed by the POP for rectification in case of Excess amount transferred to a PRAN.

Capturing of Request:









POP will login into the CRA system (www.cra-nsdl.com) by DSC basedlogin. Please refer Figure 1 & Figure 2.



NSDL e-Gov is now **protean**
Change is growth

National Pension System (NPS)

and in undergoing online training on NPS/APY (Including Central/state/Autonomous body subscribers), if so please [Click here](#)

 Annual Transaction Statement on Email
 Invest in NPS
 Activate Tier II Account **Free !!**
 FATCA Compliance
 Know Your Pension (NPP)
 Subscriber Consent to share contact details with ASP
 Subscriber Registration/Photo-Signature Modification Request
 Status using Receipt Number

Subscribers

User ID

Password

Enter Captcha

[Reset Password](#) [IPIN for eNPS](#) [Help/Instructions for Login](#)

Nodal Offices / Other Intermediaries

☒ I-PIN ☐ Digital Certificate

User ID

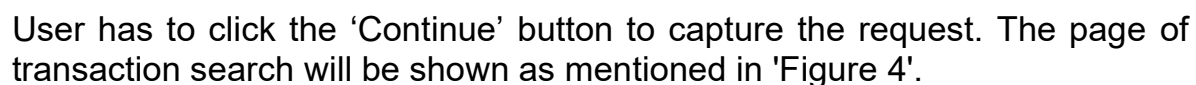
Password

Enter Captcha

[Reset Password](#) [Help/Instructions for Login](#)

Figure: 1

Once the POP log-in into the CRA site, 'Error Rectification Module' menu will be shown. User will click the sub-menu 'Rectification of Erroneous Transfer to subscriber'. Please refer Figure 2.





NSDL e-Gov is now **protean** Change is growth

National Pension System (NPS)

Welcome Point of Presence: 13001116 06-Jun-2023 Home | Logout

Transaction Authorities Required Contribution Details Subscriber Registration Grievance Document Management User Maintenance Views MIS Reports Dashboard Subscriber Deactivation / Reactivation Download

CGMS BackOffice Master Download Model Officers Upload Subscriber Photo/Sign Modification Error Rectification Module CSOP Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download

Corporate Registration Authorities Shift to Kery Shift to NSDL KYCC Compliance

» Rectification of Erroneous Transfer To PRAN

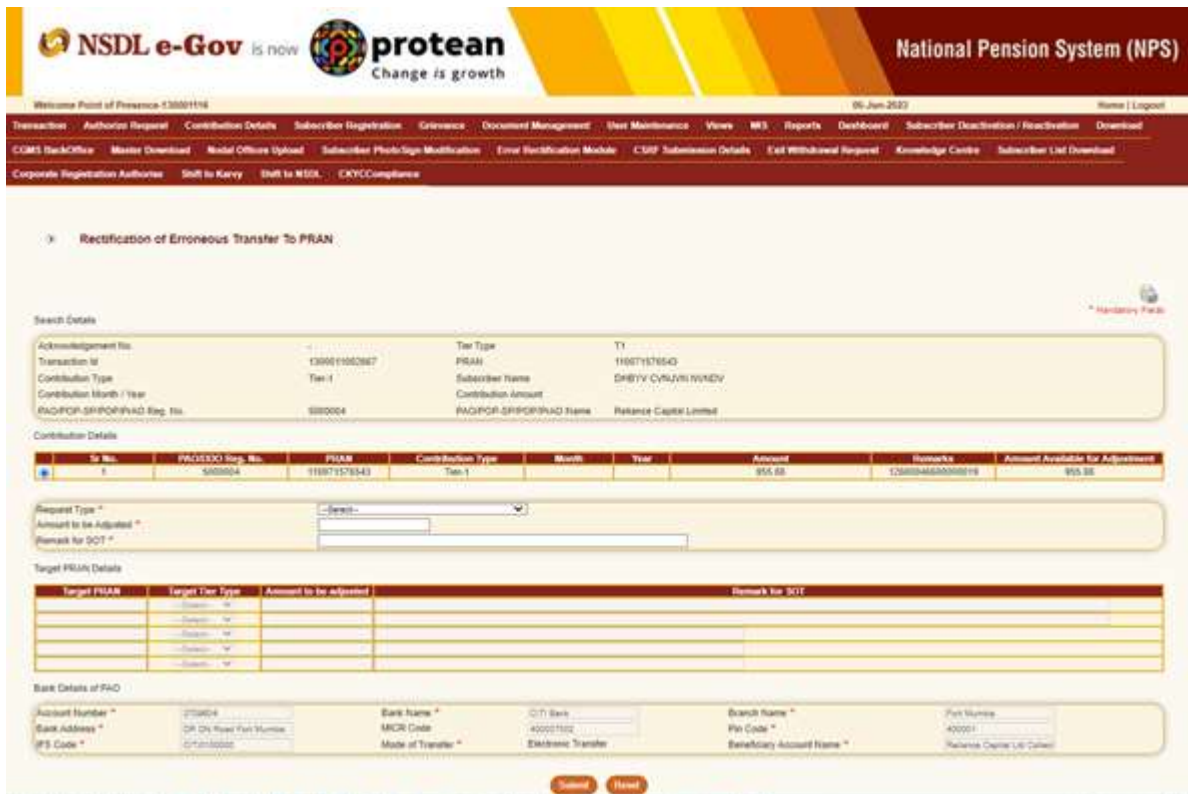
Transaction ID *
 PRAN *
 Tier Type *

Retired life ka sahara, NPS humara

Home | Contact Us | System Configuration | Best Viewed | Enrolment Secured | Privacy Policy | Grievance Redressal Policy

Figure: 4

User will provide the required details. It is mandatory to provide '**Transaction ID**', '**PRAN** and **Tier Type**'. If the PRAN is not uploaded in the Transaction ID, CRA system will show as 'No Record Found'. Once User clicks the submit button, following screen will be shown to the User. Please refer Figure 5.



NSDL e-Gov is now **protean** Change is growth

National Pension System (NPS)

Welcome Point of Presence: 13001116 06-Jun-2023 Home | Logout

Transaction Authorities Required Contribution Details Subscriber Registration Grievance Document Management User Maintenance Views MIS Reports Dashboard Subscriber Deactivation / Reactivation Download

CGMS BackOffice Master Download Model Officers Upload Subscriber Photo/Sign Modification Error Rectification Module CSOP Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download

Corporate Registration Authorities Shift to Kery Shift to NSDL KYCC Compliance

» Rectification of Erroneous Transfer To PRAN

Search Details

Acknowledgement No. Tier Type
 Transaction ID PRAN
 Contribution Type Subscriber Name
 Contribution Month / Year Contribution Amount
 PAN/POR/SIPFOR/NO Reg. No. PAN/POR/SIPFOR/NO Reg. Name

Contribution Details

Sl. No.	PAN/POR/SIP Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
1	9999999999999999	13011161804	Tier 1	06/2024	2024	955.00	13001116000001	955.00

Request Type *
 Amount to be Adjusted *
 Remarks for DOT *

Target PRAN Details

Target PRAN	Target Tier Type	Amount to be adjusted	Remarks for DOT
<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>

Bank Details of PAN

Account Number * Bank Name *
 Bank Address * MICR Code
 IFSC Code * Mode of Transfer *
 Branch Name *
 Pin Number
 Beneficiary Account Name *


Classification: Public	Version No. : 1.1	20-12-2024	Page: 14 of 38
------------------------	-------------------	------------	----------------

Figure: 5

User will be shown all the contributions uploaded for the PRAN based on the search criteria. User has to choose the records in which rectification is to be carried out. User will provide the following;

1. **Amount to be Adjusted:** POP User will provide the amount which is to be debited from the selected record. This particular amount will be debited from the subscriber account and will be paid to the POP.
2. **Remarks for Transaction Statement (TS):** POP User will provide the appropriate remark in this field for subscriber's TS. This remark will be shown in the subscriber's TS with the debit entry of the 'Amount to be Adjusted'.
3. **Bank Details:** For processing of Excess Transfer to PRAN request, Bank details of the associated POP, must be registered in CRA system. As, while capturing ERM request registered bank details get 'Auto Populated' and same are non-editable. Amount realized due to execution of rectification request will be credited to this bank account.

After providing the mandatory details, the user clicks the submit button, confirmation page will be shown as below. Please refer Figure 6.



Erroneous Transfer To PRAN

Search Details

Acknowledgment No.	-	Txn Type	TT
Transaction ID	130001000067	PRAN	110611010543
Contribution Type	Txn 1	Subscriber Name	DHIVY CYRUS NYDEV
Contribution Month / Year		Contribution Amount	955.88
PAOPOR-SPORPRAN Reg. No.	0000004	PAOPOR-SPORPRAN Name	Reliance Capital Limited

Contribution Details

PAOPOR Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
0000004	110611010543	Txn 1			955.88	1300004000000018	955.88

Request Details

Request Type	Redemption of excess transfer to PRAN
Amount to be Adjusted	55.88
Remark for SOT	Reversal of erroneous contribution

Bank Details of PAO

Account Number	3709004	Bank Name	CITI Bank	Branch Name	Fort Mumbai
Bank Address	DL EN Road Fort Mumbai	MCRN Code	40037902	Pin Code	400001
IFD Code	0370100000	Mode of Transfer	Electronic Transfer	Beneficiary Account Name	Reliance Capital Ltd Collection A/C NPS Trust

Buttons: Confirm, Cancel

Figure: 6

Once User will click on the Confirm button, Acknowledgement ID will be provided to the User. User should note down the Acknowledgment number for tracking the status of the request. Please refer Figure 7.



Welcome Point of Presence 13001100 05-Jun-2023 Home | Logout

Transaction: Authorize Request Contribution Details Subscriber Registration Grievance Document Management User Maintenance Views MIS Reports Dashboard Subscriber Deactivation / Reactivation Download

CGMS BackOffice Master Download Nodal Offices Upload Subscriber Photo Sign Modification Error Rectification Module CSIR Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download

Corporate Registration Authority Shift to Kary Shift to MIS KYCC Compliance

Request Captured Successfully. Acknowledgement ID is: 1000773503. Request pending for verification

✚ Rectification of Erroneous Transfer To PRAN

Search Details

Acknowledgement No.	1000773503	Tier Type	T1
Transaction ID	130011000067	PRAN	100071570543
Contribution Type	Tier-1	Subscriber Name	DNB/YV DVN/VN NVREIV
Contribution Month / Year		Contribution Amount	955.00
PAN/POR-SP/POR/PAD Reg. No.	5000004	PAN/POR-SP/POR/PAD Name	Balance Capital Limited

Contribution Details

PAN/POR Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
5000004	100071570543	Tier-1			955.00	1300040000000010	955.00

Request Details

Request Type	Rectification of erroneous transfer to PRANs
Amount to be adjusted	95.00
Remark for SOT	Reversal of erroneous contribution

Bank Details of PAN

Account Number	3799004	Bank Name	CITI Bank	Branch Name	Fort Mumbai
Bank Address	DR DR Road Fort Mumbai	SWIFT Code	40007002	Pin Code	400001
IFSC Code	CITI0000000	Mode of Transfer	Electronic Transfer	Beneficiary Account Name	Balance Capital Ltd Collection IJC NPS Trust

Token Details

Action Timestamp	User ID	Request Status	Remarks
2023-06-05 15:37:35.841366	13001100	Captured	Reversal of erroneous contribution

Channel Details

Action Timestamp	User ID	Request Status	Remarks

Authorizer Details

Action Timestamp	User ID	Request Status	Remarks

Retired life RA sahaya, NPS bhavaya

Home | Contact Us | System Configuration | Best Viewed | External Sitemap | Privacy Policy | Grievance Redressal Policy

Figure: 7

Now request is available in CRA system for the verification and authorization.

Verification of Request :

The second user will login into the CRA site. Once User logs into the site, User will click on the sub-menu 'Verify Rectification of Erroneous Transfer to subscriber'. Please refer Figure 8.





The screenshot displays the NSDL e-Gov National Pension System (NPS) portal. The header includes the NSDL e-Gov logo, the Protean logo with the tagline "Change is growth", and the text "National Pension System (NPS)". Below the header is a navigation bar with links such as "Transactions", "Subscriber Registration", "Document Management", etc. The main content area shows the "Rectification of Erroneous Transfer To PRAN" process. A form is visible with fields for "PRAN", "Acknowledgement No.", "Request Type" (set to "Transfer"), "FDDPOP/SRPOP/PAO Reg. No.", "Capture Date - From" (04-06-2023), and "Capture Date - To" (06-06-2023). There are "Submit" and "Cancel" buttons at the bottom of the form. Below the form, a table shows the transaction details:

Acknowledgment No.	PRAN	Request Type	Captured By	Capture Date
<u>AK000171083</u>	110071076543	Redemption of Erroneous Transfer To PRAN	1200011000	05-06-2023

At the bottom of the page, there is a banner that reads "Retired Life ka sahara, NPS hamara".

Once User clicks the hyperlink, rectification details will be shown to the User. User has the option to 'Accept' or 'Reject' the request. User can also provide the remarks in 'remarks' field for their reference while processing the request. Please refer Figure 11.


NSDL e-Gov is now  **protean**
 Change is growth

National Pension System (NPS)

Welcome Post of Presence: 130001181
05-Jun-2023
Home | Logout

Transaction | Authorize Request | Contribution Details | Subscriber Registration | Grievance | Document Management | User Maintenance | Views | MIS | Reports | Dashboard | Subscriber Deactivation / Reactivation | Download
 CGMS BackOffice | Master Download | Model Office Upload | Subscriber Photo Sign Modification | Error Rectification Module | CSOP Submission Details | Exit Withdrawal Request | Knowledge Centre | Subscriber List Download
 Corporate Registration Authority | Shift to Kavya | Shift to NSDL | KYCC Compliance

⊗ Rectification of Erroneous Transfer to PRAN

Search Details

Acknowledgement No.	10000778883	Tier Type	T1
Transaction Id	1300011002667	PRAN	110071516543
Contribution Type	Tier 1	Subscriber Name	DMBY CHINMI NANDY
Contribution Month / Year		Contribution Amount	955.00
PRN/POP-SP/POB/PRN Reg. No.	8880004	PRN/POP-SP/POB/PRN Name	Balance Capital Limited

Contribution Details

PRN/POP Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
8880004	110071516543	Tier 1			955.00	1300004800000010	955.00

Request Details

Request Type: Rectification of erroneous transfer to PRAN
 Amount to be Adjusted: 955.00
 Remark for SOT: Reversal of erroneous contribution

Bank Details of PRN

Account Number	37099894	Bank Name	CITI Bank	Branch Name	Fort Mumbai
Bank Address	DN DN Road Fort Mumbai	MICR Code	400017903	Pin Code	400001
IFSC Code	CITI0100000	Mode of Transfer	Electronic Transfer	Beneficiary Account Name	Balance Capital Ltd Collection A/C NPS Trust

Maker Details

Action Timestamp	User Id	Request Status	Remarks
2022-06-05 18:37:38 841288	130001100	Captured	Reversal of erroneous contribution

Checker Details

Action Timestamp	User Id	Request Status	Remarks
------------------	---------	----------------	---------

Authorizer Details

Action Timestamp	User Id	Request Status	Remarks
------------------	---------	----------------	---------

Remarks:

☒ Approve ☐ Reject

Retired life ka sahara, NPS hamara

Figure: 11

When the User submits the request, 'Request Verified/Authorized Successfully, Acknowledgement ID is 100XXXXXX' message will appear. Please refer Figure 12.

In case the POP User rejects the request, POP User has to capture the fresh request for rectification, if needed.

Figure: 12

Once request is verified by POP successfully, the same will be available for 'Confirmation' at Subscriber Log-in.

Subscriber Confirmation:

Subscriber confirmation is a provision given to subscribers to confirm/reject an erroneous rectification request that is raised by their present/earlier mapped entity (POP). Only after the subscriber gives a confirmation the erroneous rectification request can be finally authorized to be processed. Once POP user 'Verify' the request for processing, Subscriber will receive an email with all relevant information pertaining to an erroneous request, for which the subscriber will be required to provide confirmation.

On receipt of the email, subscriber will login to the system to view a link on the welcome screen itself. Link will provide details of all requests that are pending for subscriber confirmation. Please refer Figure 13 and 14.

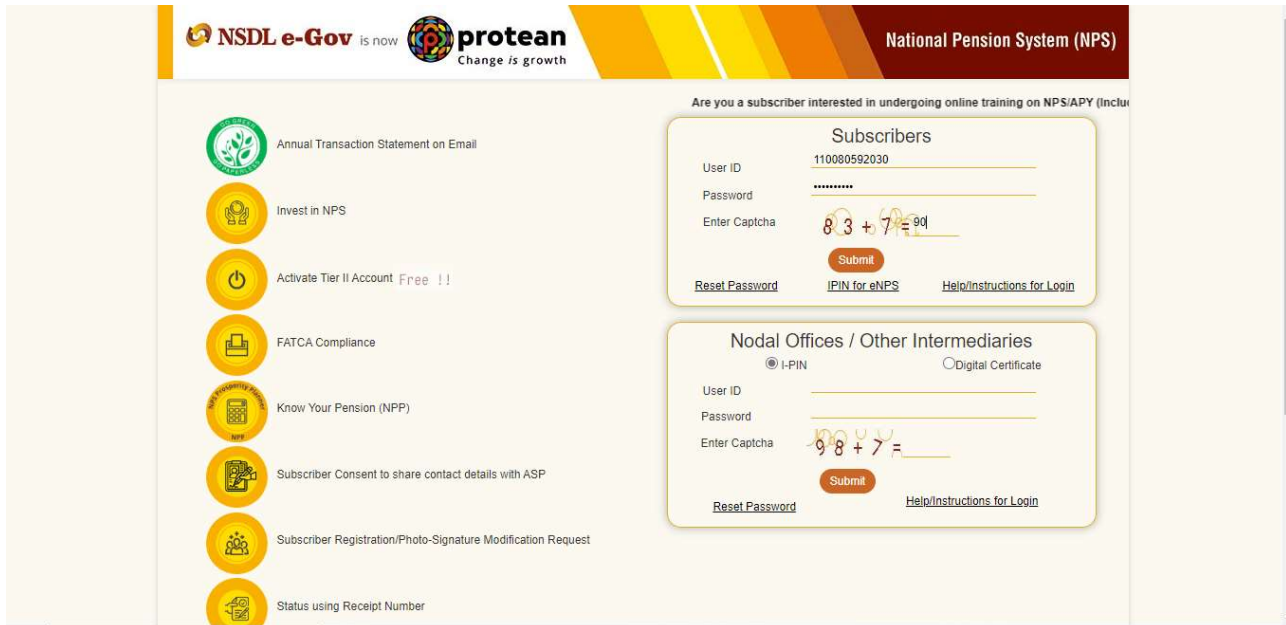


Figure 13





Figure 14

On clicking the link “Pending ERM Confirmation” Subscriber will select a request for which subscriber wants to provide confirmation by clicking on hyperlink. Please refer Figure 15.



Figure 15

A page with all details corresponding to that erroneous request will appear on the screen for subscriber's reference. Subscriber can accept or reject the request. On selection of an option, system will display a confirmation screen with Accepted/Rejected message. Please refer Figure 16 & 17.



National Pension System (NPS)

Welcome Subscriber: 11007157043
 06-Jun-2023
 Home / Logout

Transact Online - Inter CRA Shifting - Investment Summary - Demographic Changes - Grievance - Views - Continuation & Withdrawal - Password Management

Rectification of Erroneous Transfer to PRAN

On processing of ERM request, units credited erroneously will be debited from your PRAN.

Search Details

Acknowledgement No.	10000778863	Tier Type	T1
Transaction Id	1200011002607	PRAN	11007157043
Contribution Type	Tier-1	Subscriber Name	SHREY CHAUHAN NUNOV
Contribution Month / Year		Contribution Amount	955.88
PAGPOP-SPPOP/PAD Reg. No.	9000004	PAGPOP-SPPOP/PAD Name	Reliance Capital Limited

Contribution Details

PAGPOP Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
1000004	11007157043	Tier-1			955.88	1,200,000,000,000.00	955.88

Request Details

Request Type	Redemption of Erroneous Transfer To PRAN
Amount to be Adjusted	55.88
Remarks for SOT	Reversal of erroneous contribution

Maker Details

Action Timestamp	User Id	Request Status	Remarks
2023-06-05 19:37:35.841298	130001100	Captured	Reversal of erroneous contribution

Checker Details

Action Timestamp	User Id	Request Status	Remarks
2023-06-05 19:44:55.335942	130001101	Authorized	

Authorizer Details

Action Timestamp	User Id	Request Status	Remarks

Subscriber Remarks



Accepted

Accept Reject

Submit Cancel

Retired life ka sahara, NPS inamara

Figure 16



National Pension System (NPS)

Welcome Subscriber: 11007157043
 06-Jun-2023
 Home / Logout

Transact Online - Inter CRA Shifting - Investment Summary - Demographic Changes - Grievance - Views - Continuation & Withdrawal - Password Management

Your confirmation request has been submitted. Please note, units credited erroneously will be debited from your PRAN.

Figure 17

The request which has been accepted by the subscriber will be considered for processing in the CRA system. As per the process, units will be redeemed and funds will be transferred to the POPs Bank account registered in CRA on T+2 settlement cycle ('T' being the date on which the ERM request get considered for pay-in).

The POP may re-raise the rectification request once the subscriber rejects the ERM request. In such case, the POP should take subscriber into confidence and inform about the erroneous case and subsequently, the rectification request can be captured as per above mentioned process.

3 (B). Transfer to PRAN 1 instead of PRAN 2:

In some cases, POP has inadvertently transferred an amount to PRAN "1" instead of PRAN "2". Accordingly units have been credited in the PRAN "1". As the amount is already credited to PRAN "1" (i.e. file is matched and booked), correction file cannot be uploaded by the POP. In such cases, POP has to put the request for rectification of entry in 'Error Rectification Module'. Following are the validations built in the system:

1. POP can capture the request for only that contribution record which has been uploaded by it, irrespective of whether at present the Subscriber is associated with that POP or not.
2. Error rectification request once captured, POP will not be able to capture a fresh (new) request for transfer of credit from the PRAN which was credited with the excess amount unless the request is processed/rejected completely. For example, POP has captured the request for transfer of an amount wrongly credited into PRAN 1 instead of PRAN 2. Unless this request is effectively completed, POP will not be able to capture any other rectification request pertaining to above mentioned transaction for the particular subscriber.
3. Both the PRANs (i.e. Source as well as Target) should be in active status in CRA system.
4. The functionality has operational hierarchy which comprises maker, checker and Authorizer. In case of centralized mode of operation, only the maker and checker role will be applicable. The maker and checker here are referred as User 1 and User 2.
5. POP can capture request to transfer fund from one source PRAN to maximum of five Target PRANs in a particular request.

Classification: Public	Version No. : 1.1	20-12-2024	Page: 25 of 38
------------------------	-------------------	------------	----------------

Calculation of the transfer of the units for settlement Process for erroneous transfer cases is as follow:

The processing logic has been explained considering the status of the PRAN in the CRA system at time of rectification:

- 1) In case of same Scheme Preference – In case the scheme preference of both the PRANs is same, the treatment of such rectification has been explained in the example as case A.
- 2) In case of different Scheme Preference – In case the scheme preference of both the PRANs is different, the treatment of such rectification has been explained as case B.

Case A- Both source and target PRAN has same Scheme Preference: In case, the PFM scheme preference is identical for both the PRANs (at the time of erroneous credit as well as at the time of rectification) then equivalent units will be transferred from the source PRAN to the target PRAN.

Illustration:

Erroneous credit:

POP 'X' had remitted in excess Rs.2,000/- in PRAN "1" inadvertently, instead of PRAN "2" on April 22, 2010. Based on NAV of Rs.10/-, 200 units were created for Rs.2,000/- and credited to PRAN "1".

Rectification process:

On February 10, 2015, POP 'X' has requested for rectification of incorrect credit in PRAN "1" and transfer of investment to PRAN "2". After the necessary verification and authorization of rectification request by POP and subscriber on February 12, 2015, the CRA system will be required to transfer 200 units created erroneously to the PRAN "2". Accordingly, based on the NAV (Rs.12/-) of February 13, 2015, 200 units will be redeemed from the PRAN-1. The realised amount ($200 \times 12 = 2400$) will be re-invested in the target PRAN as per the T+2 settlement cycle ('T' being the date on which the ERM request get considered for pay-in).

Case B- Both source and target PRAN has different Scheme Preference: In case, the PFM scheme preference is different for both the PRANs (at the time of erroneous credit as well as at the time of rectification) then the equivalent units will be debited from source PRAN and through redemption and realised amount will be reinvested in the target PRAN. The units in source PRAN will be derived

after considering the impact of shifting and/or scheme preference change on that PRAN, as mentioned in case B of section 3(A) above.

Illustration:

Erroneous credit:

POP 'X' had remitted in excess Rs.2,000/- in 'PRAN 1' inadvertently, instead of 'PRAN 2' on April 22, 2010 through Transaction ID 'A'. Based on NAV of Rs.15.2345/-, 131.2809 units were created for Rs.2,000/- and credited to PRAN 1 as shown below:

Contribution investment table of PRAN 1:

The erroneous amount got settled in the below mentioned scheme on 22 April 2010.				
PFM Scheme Name	PFM Scheme Percent	Original Erroneous credit	NAV of the day of Erroneous	Original Erroneous credit units
Scheme S1 of PFM1	100	2000	15.2345	131.2809

Rectification process:

On February 10, 2015, POP 'X' identified such erroneous credit and captures the ERM request in the CRA system. After the necessary verification and authorization of rectification request by POP/POPSP and subscriber, CRA system will be required to transfer, the above mentioned units created erroneously under PRAN 1 to PRAN "2".

Redemption process:

Unlike case A, where the subscriber scheme preference was same and, hence, the exact units (units created at the time of investment) were transferred to PRAN "2". However, here in this case the number of units to be credited on account of such rectification will undergo change due to difference in the scheme preference of both the PRANs.

In case there is a change in the scheme, the units are redeemed from source PRAN and re-invested in the target PRAN.

Accordingly, as erroneous request for Rs.2000 is placed for PRAN "1", then 131.2809 units (considering there is no change in the source PRAN scheme) will be redeemed and the proceeds will be transferred to the PRAN "2" through re-investment process.

Classification: Public	Version No. : 1.1	20-12-2024	Page: 27 of 38
------------------------	-------------------	------------	----------------

In case the source PRAN (PRAN "1") scheme has changed over the period of time, then the units calculation in the source PRAN will be similar to the example given in case B of section 3 (A). Considering the same example, the following table represents the current equivalent units of the erroneous credit in the source PRAN:

PFM Scheme Name	Scheme Percent	Erroneous amount (value of erroneous credit)	NAV of the day of shifting	Erroneous units
Scheme	100	2838.67	22.3232	127.1623
S2 of PFM2				

The above table depicts that due to changes in the subscriber's scheme i.e. from Scheme S-1 of PFM "1" to Scheme S2 of PFM "2", the units (131.2809) which were created at the time of investment have become 127.1623 in the CRA system.

Accordingly, when an Error Rectification request for Rs.2000 is placed for PRAN "1", then 127.1623 units (considering the retrospective impact) will be redeemed and the proceeds will be re-invested in the target PRAN "2".

The following section elaborates the Standard Operating Procedure to be followed by the POP for rectification in case of Transfer to PRAN "1" instead of PRAN "2".

Capturing of Request

Once POP logs into the CRA site {please refer figure 1 and 2 in the section3 (A)}, there is a menu of 'Error Rectification Module'. User will click the sub-menu 'Rectification of Erroneous Transfer to subscriber'. Please refer Figure 18.



NSDL e-Gov is now **protean**
Change is growth

Welcome Point of Presence 12001100 06-Jun-2023 Home | Logout

Transaction Authorize Request Contribution Details Subscriber Registration Grievance Document Management User Maintenance Views MIS Reports Dashboard Subscriber Deactivation / Reactivation Download

CGMS BackOffice Master Download Nodal Officers Upload Subscriber Photo Sign Modification Error Rectification Module CSRP Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download

Corporate Registration Authorities Shift to Kavya Shift to NSDL KYCC Compliance View Request Status Rectification of Erroneous Transfer to subscriber Verify Rectification of Erroneous Transfer to subscriber

Welcome to Central Recordkeeping Agency

[Click here](#) Click here to view list of pending withdrawal request

[Click here](#) to view list of Exit Claim IDs awaiting any action

Subscriber is required to purchase the annuity at the time of Exit. To view annuity quotes, please click here [View Annuity Quote](#)

New Subscriber Registration Form (CSRFP) will be effective from Dec 1, 2017. Ensure that existing CSRFP (in circulation) should reach CRA-FC by Nov 27

Information regarding online submission of FATCA Self Certification in Subscribers login may be disseminated to your Subscribers. For CRA Helpline for Nodal Offices 1800-222-6011 (toll-free)

Retired life ka sahara, NPS hawara

Home | Contact Us | System Configuration / Best Viewed | Enrolment Sequester | Privacy Policy | Grievance Redressal Policy

Notification		IT
Transaction Type	Count	
Transact Pin	1	
Withdrawal Request Authorize	1	
Scheme Preference Change	2	
Subscriber detail modification	2	
CSAM ID generation	2	
Withdrawal Request Verification	1	
Grievance pending for resolution	20	

Figure: 18

Classification: Public	Version No. : 1.1	20-12-2024	Page: 29 of 38
------------------------	-------------------	------------	----------------

User will be shown the Welcome page of this menu. A summary containing information relevant to the menu has been provided in the Welcome page. Please refer Figure 19.





Welcome Point of Presence-136201100
89-Jun-2022
Home / Logout

[Transactions](#)
[Authorities/Regent](#)
[Contribution Details](#)
[Subscriber Registration](#)
[Gratients](#)
[Document Management](#)
[User Maintenance](#)
[Views](#)
[MES](#)
[Reports](#)
[Dashboards](#)
[Subscriber Deactivation / Reactivation](#)
[Download](#)

[CGMS BackOffice](#)
[Master Download](#)
[Model Office Upload](#)
[Subscriber Photo Sign Modification](#)
[Error Rectification Module](#)
[CSP Submission Details](#)
[Exit Withdrawal Request](#)
[Knowledge Centre](#)
[Subscriber List Download](#)

[Corporate Registration Authorities](#)
[Shift to Kery](#)
[Shift to NSDL](#)
[KYCC Compliance](#)

[Terms & Conditions](#)

This link will help the user to withdraw the excess amount which was transferred by the entity to the Trustee Bank, which is already invested and is available in the pool.
 For redemption of such excess transfer the user will have to enter all the mandatory details such as PFO Reg. No. (if PFO user is newer from this field is pre-populated), Transfer details, Bank Details, Excess Fund Transfer Details (Bank details of PFO), Bank Details - Payment to be Received (Details of bank to which the excess payment will be transferred) and click on Submit. User may also click on Reset button in order to re-enter the fields.
 The request thus raised by the entity makes user will go to another entity checker user for verification, followed by an authorization by their PFO (under/within/authorizer activity). CRA user can also authorize the request raised by PFO on behalf of PFO.
 Once the request is authorized it will be available with the trustee bank for final approval. Once the request is approved by the trustee bank holder and checker user then it will be considered for disbursement by the CRA system.

[Continue](#)

Retired life ka sahara, NPS hamara

[Home / Contact Us / System Configuration / Error Viewed / Enrolment Secured / Privacy Policy / Gratients Addressal Policy](#)

Figure: 19

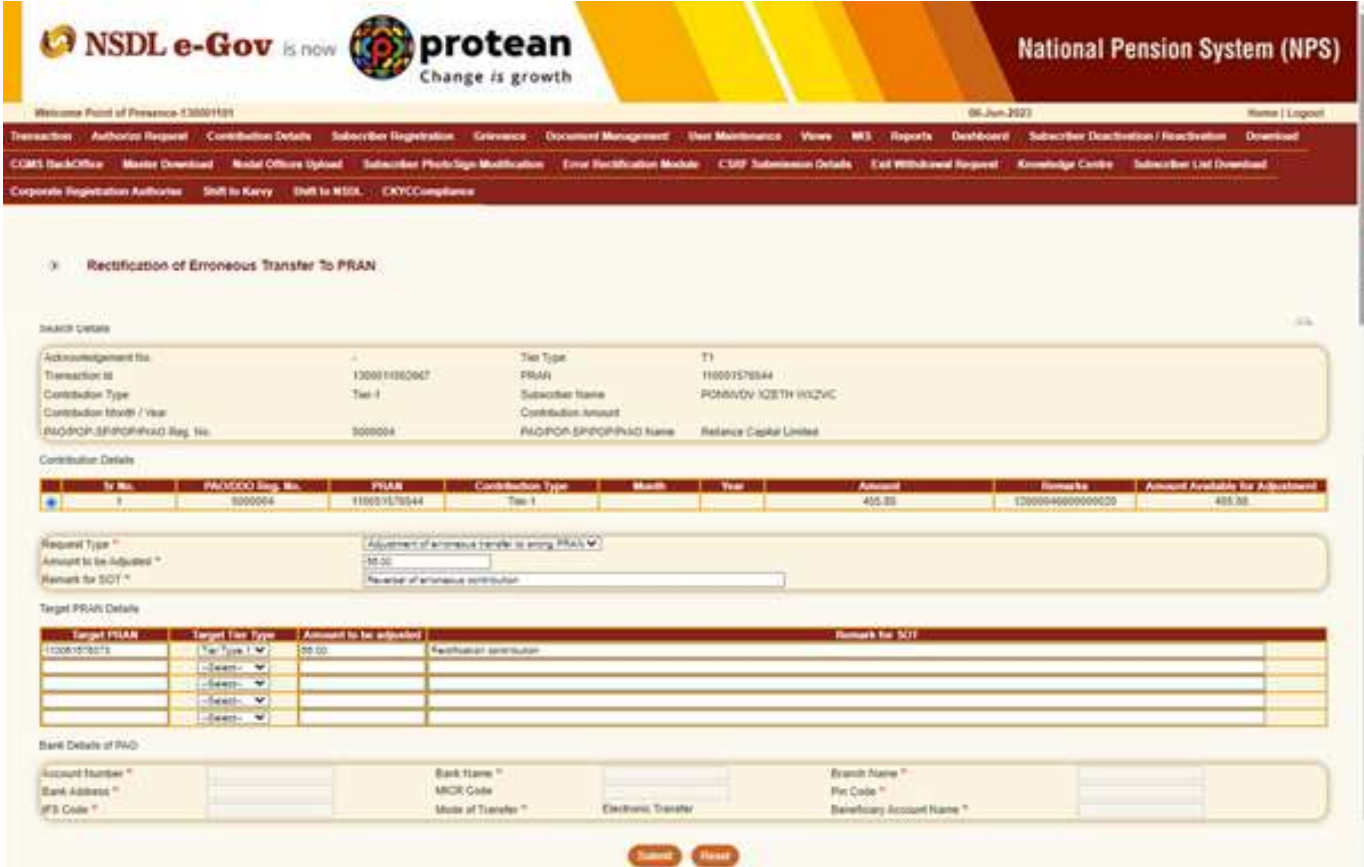
User has to click the 'Continue' button to capture the request. Please refer Figure 20.

[illegible]

Figure: 20

User has to provide the required details in the relevant fields. It is mandatory to

provide '**Transaction ID**', **PRAN (which has received incorrect credit)** and the **Tier Type**. Once the User clicks the submit button, following screen will be shown to the User. Please refer Figure 21. If the PRAN is not part of the Transaction ID, a message will be shown as 'No Record Found'.



NSDL e-Gov is now **protean**
 Change is growth

Welcome Point of Presence-53001181 06-Jun-2023 Home | Logout

Transaction Authorize Request Contribution Details Subscriber Registration Grievance Document Management User Maintenance Views MIS Reports Dashboard Subscriber Deactivation / Reactivation Download
 COMS BackOffice Master Download Model Office Upload Subscriber Photo Sign Modification Error Verification Module CSRP Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download
 Corporate Registration Authorities Shift to Kavya Shift to NSDL KYCC Compliance

Rectification of Erroneous Transfer to PRAN

Search Details

Acknowledgement No. - Transaction ID 130011002067 Tier Type T1 PRAN 110001570544
 Contribution Type Tier-I Subscriber Name PCHANDU KJETH WJZVC
 Contribution Month / Year Contribution Amount
 PAN/POB/SP/POB/PAN Reg. No. 3000004 PAN/POB/SP/POB/PAN Name Balance Capital Limited

Contribution Details

To No.	PAN/POB Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
1	3000004	110001570544	Tier-I			405.88	120000400000000000	405.88

Request Type * Adjustment of erroneous transfer to wrong PRAN ✓
 Amount to be Adjusted * 50.00
 Remark for SOT * Reversal of erroneous contribution

Target PRAN Details

Target PRAN	Target Tier Type	Amount to be adjusted	Remark for SOT
12000100075	Tier Type I	50.00	Rectification contribution
	Tier Type I		
	Tier Type I		
	Tier Type I		
	Tier Type I		

Bank Details of PAN

Account Number * Bank Name * Branch Name *
 Bank Address * MICR Code * Pin Code *
 IFSC Code * Mode of Transfer * Electronic Transfer Beneficiary Account Name *

Submit Reset

Figure: 21

User will be shown all the contributions uploaded for the PRAN based on the search criteria. User will choose the records where rectification is required. User will provide following details:

1. **Target PRAN:** POP User will provide the PRANs where equivalent units will be credited.
2. **Amount to be Adjusted:** POP User will provide the amount which is to be debited from the selected record. This particular amount will be debited

from the Source PRAN (subscriber account) and will be credited to the Target PRAN.

- Remarks for Transaction Statement (TS):** POP User will provide the appropriate remark in this field for subscriber's TS. This remark will be shown in the subscriber's TS with the credit entry of the 'Amount to be Adjusted'.

After providing the mandatory details, when POP User clicks the submit button, User will be shown the confirmation page as below. Please refer Figure 22.



The screenshot displays the 'Erroneous Transfer To PRAN' form within the NSDL e-Gov Protean National Pension System (NPS) interface. The form is divided into several sections for data entry and review.

Search Details:

Acknowledgement No.	-	Tier Type	T1
Transaction ID	130011002007	PRAN	110001570544
Contribution Type	Tier 1	Subscriber Name	POWANDV J2ETH 30Q2VC
Contribution Month / Year		Contribution Amount	455.88
PAOPOP-SP/POPR/PAOP Reg. No.	00000004	PAOPOP-SP/POPR/PAOP Name	Balance Capital Limited

Contribution Details:

PAOPOP Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
Source	110001570544	Tier 1			455.88	13001100200702	455.88

Request Details:

Request Type	Adjustment of erroneous transfer to wrong PRAN
Amount to be Adjusted	55.00
Remark for SOT	Reversal of erroneous contribution


Target PRAN Details:

Target PRAN	Target Tier Type	Amount to be adjusted	Remark for SOT
110001570573	Tier Type 1	55.00 (Verification contribution)	

At the bottom of the form, there are two buttons: 'Confirm' and 'Cancel'.

Figure: 22

User should check all the details and then click on the 'Confirm' button. Acknowledgement ID will be generated in the CRA system and a message "Request captured successfully, Acknowledgement ID is 100XXXXXX. Request pending for verification" will be shown to the User. User should note down the Acknowledgment number for tracking the status of the request. Please refer Figure 23.




National Pension System (NPS)

Welcome Point of Presence-13001101
06-Jun-2023
Home | Logout

Transaction Authorise Request Contribution Details Subscriber Registration Grievance Document Management User Maintenance Views MS Reports Dashboard Subscriber Deactivation / Reactivation Download

CGMS BackOffice Master Download Model Offline Upload Subscriber Photo/Sign Modification Error Rectification Module CSRF Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download

Corporate Registration Authorities Shift to Kavya Shift to NSDL CRKY Compliance

Request Captured Successfully Acknowledgement ID is: 1000773904 Request pending for verification

Rectification of Erroneous Transfer To PRAN

Search Details

Acknowledgement No.	1000773904	Tier Type	T1
Transaction ID	130011002867	PRAN	110011570544
Contribution Type	Tier-1	Subscriber Name	PODNOOV 32ETH WQZVC
Contribution Month / Year		Contribution Amount	455.00
PLC/POP/SP/POP/PRAN Reg. No.	0000004	PLC/POP/SP/POP/PRAN Name	Reliance Capital Limited

Contribution Details

PRAN/REG No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
0000004	110011570544	Tier-1			455.00	12/00/190000000000	455.00

Request Details

Request Type	Adjustment of erroneous transfer to wrong PRANs
Amount to be Adjusted	55.00
Remark for SOT	Reversal of erroneous contribution

Target PRAN Details

Target PRAN	Target Tier Type	Amount to be adjusted	Remark for SOT
110011570572	Tier Type 1	55.00/Erroneous contribution	

Tracker Details

Action Timestamp	User ID	Request Status	Remarks
2023-06-06 12:57:43 754618	13001101	Captured	Reversal of erroneous contribution

Checker Details

Action Timestamp	User ID	Request Status	Remarks

Authorizer Details

Action Timestamp	User ID	Request Status	Remarks

Retired life ka sahara, NPS hamara

Figure: 23

Now the request will be available in the CRA system for POP second User to verify the request.

Verification of Request:

POP second User will login into the CRA website. Once the User logs into the website, User has to click on the sub-menu 'Verify Rectification of Erroneous Transfer to subscriber'. Please refer Figure 24.



Welcome Point of Presence-13001105

09-Jun-2023

Home | Logout

Transaction | Authority Request | Contribution Details | Subscriber Registration | Grievance | User Maintenance | Document Management | Views | MIS | Reports | Dashboard | Download | CGMS BackOffice | Nodal Officers Upload

Error Rectification Module | CSRF Submission Details | Exit Withdrawal Request | Knowledge Centre | Corporate Registration Authority | Shift to Kavya | Shift to NSE | KYCC Compliance

View Request Status
Rectification of Erroneous Transfer to subscriber
Verify Rectification of Erroneous Transfer to subscriber

Welcome to Central Recordkeeping Agency

[Click here](#) Click here to view list of pending withdrawal request

[Click here](#) to view list of Exit Claim IDs awaiting any action

Subscriber is required to purchase the annuity at the time of Exit. To view annuity quotes, please click here [View Annuity Quotes](#)

New Subscriber Registration Form (CSRIF) will be effective from Dec 1, 2017. Ensure that existing CSRIF (in circulation) should reach CRA-FC by Nov 27

Information regarding online submission of FATCA Self-Certification in Subscribers login may be disseminated to your Subscribers. For CRA Helpline for Nodal Offices 1800-222-681 (toll-free)

Retired life ka sahara, NPS hamara

Home | Contact Us | System Configuration | Best Viewed | Enlistment Secured | Privacy Policy | Grievance Redressal Policy

Transaction Transfer To PRAN Search CSR: Erroneous Transfer Instruct

Transaction Type	Count
Reset Pin	1
Scheme Insurance Change	2
Subscriber detail modification	2
CLAIM ID generation	3
Withdrawal Request Verification	4
Withdrawal Request Authority	8
Grievance pending for resolution	20

Figure: 24

Once User provides the search fields, hyperlink will be provided to the User. Please refer Figure 25.



Welcome Point of Presence-13001105

09-Jun-2023

Home | Logout

Transaction | Authority Request | Contribution Details | Subscriber Registration | Grievance | User Maintenance | Document Management | Views | MIS | Reports | Dashboard | Download | CGMS BackOffice | Nodal Officers Upload

Error Rectification Module | CSRF Submission Details | Exit Withdrawal Request | Knowledge Centre | Corporate Registration Authority | Shift to Kavya | Shift to NSE | KYCC Compliance

Rectification of Erroneous Transfer To PRAN

PRAN:

Acknowledgement No:

Request Type:

PRANFOR-23HFORPRAN Reg. No:

Capture Date - From: (dd/mm/yyyy)

Capture Date - To: (dd/mm/yyyy)


Acknowledgement No.	PRAN	Request Type	Captured By	Capture Date
1000073884	110051576544	Adjustment of Erroneous Transfer To Wrong PRAN	130001101	09-06-2023

Retired life ka sahara, NPS hamara

Home | Contact Us | System Configuration | Best Viewed | Enlistment Secured | Privacy Policy | Grievance Redressal Policy

Figure: 25

Once User clicks the hyperlink, rectification capture details will be shown to the User.


NSDL e-Gov is now
 
protean
 Change is growth

National Pension System (NPS)

Welcome Point of Presence-13001100
 06-Jun-2023
 Home | Logout

[Transaction](#)
[Authorise Request](#)
[Contribution Details](#)
[Subscriber Registration](#)
[Grievance](#)
[Plan Maintenance](#)
[Document Management](#)
[Views](#)
[MIS](#)
[Reports](#)
[Dashboard](#)
[Download](#)
[CGMS BackOffice](#)
[Nodal Officers Upload](#)

[Error Rectification Module](#)
[C-SRF Submission Details](#)
[Exit Withdrawal Request](#)
[Knowledge Centre](#)
[Corporate Registration Authority](#)
[Shift to Arav](#)
[Shift to KSE](#)
[CKYC Compliance](#)

» Rectification of Erroneous Transfer to PRAN

Search Details

Acknowledgement No.	1000773804	Tier Type	T1
Transaction Id	130011002367	PRAN	11001176544
Contribution Type	Tier 1	Subscriber Name	PONNIVU JZETH WIZVE
Contribution Month / Year		Contribution Amount	455.88
PAYCORP-SRIPORPAY Reg. No.	0000004	PAYCORP-SRIPORPAY Name	Reliance Capital Limited

Contribution Details

PAYCORP Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
0000004	11001176544	Tier 1			455.88	130011000000026	455.88

Request Details

Request Type	Adjustment of erroneous transfer to wrong PRAN
Amount to be Adjusted	\$5.00
Remark for SCT	Reversal of erroneous contribution

Target PRAN Details

Target PRAN	Target Tier Type	Amount to be adjusted	Remark for SCT
110001576373	Tier Type 1	\$5.00 (rectification contribution)	

Maker Details

Action Timestamp	User Id	Request Status	Remarks
2022-09-06 12:57:10.784918	13001101	Captured	Reversal of erroneous contribution

Checker Details

Action Timestamp	User Id	Request Status	Remarks


Authorizer Details

Action Timestamp	User Id	Request Status	Remarks

Remarks

☒ Accept
 ☐ Reject

When the User submits the request, 'Request Verified/Authorizes Successfully, Acknowledgement ID is 100XXXXXX Pending for authorization' message will be shown. Kindly note, if the POP User rejects the request, POP User has to capture the fresh request for rectification, if needed. Please refer Figure 27.


NSDL e-Gov is now
 
protean
 Change is growth

National Pension System (NPS)

Welcome Point of Presence-130001107
06-Jun-2022
Home | Logout

Transaction Authorize Request Contribution Details Subscriber Registration Grievance User Maintenance Document Management Views MIS Reports Dashboard Download COMS BackOffice

Nodal Officers Upload Error Rectification Module CSOF Submission Details Exit Withdrawal Request Knowledge Centre Corporate Registration Authorize Shift to Karvy Shift to NSDL CKYC Compliance

Request Authorized Successfully.Acknowledgement ID is: 1000778862

✱ **Rectification of Erroneous Transfer to PRAN**

Search Details

Acknowledgement No.	1000778864	Tier Type	T1
Transaction ID	1300011002667	PRAN	110051578544
Contribution Type	Tier-1	Subscriber Name	PORNVGV XZETH WXZVC
Contribution Month / Year		Contribution Amount	455.88
PAO/POP-SFI/POF/PAO Reg. No.	5000004	PAO/POP-SFI/POF/PAO Name	Reliance Capital Limited

Contribution Details

PAO/POP Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
5000004	110051578544	Tier-1			455.88	12500048620000020	455.88

Request Details

Request Type	Adjustment of erroneous transfer to wrong PRAN
Amount to be Adjusted	55.99
Remark for SOT	Reversal of erroneous contribution

Target PRAN Details

Maker Details

Action Timestamp	User ID	Request Status	Remarks
2022-06-06 12:57:16.794919	130001107	Captured	Reversal of erroneous contribution

Checker Details

Action Timestamp	User ID	Request Status	Remarks

Authorizer Details

Action Timestamp	User ID	Request Status	Remarks

Remarks

☒ Accept ☐ Reject

Submit
Cancel

Retired Life ka sahara, NPS hamara

Figure: 27

Once the request is verified by POP, request will be available in Subscriber log-in for 'Subscriber Confirmation'.

Subscriber Confirmation:

Subscriber confirmation is a provision given to subscribers to confirm/reject an erroneous rectification request that is raised by their present/earlier mapped entity. Only after the subscriber gives a confirmation the erroneous rectification request can be finally considered for processing in the CRA system. The process for Subscriber Confirmation is same as mentioned in section 3(A), *refer figure 13 to 17 given in the section 3 (A) for the steps for the subscriber confirmation.*

Views by POP:

POP User will be able to view the status of request captured/verified/authorized by him/her. User has to click the menu 'Error Rectification Module' and sub-menu 'View Request Status'. Please refer Figure 28



Figure 28

User can view the status of a particular request by providing the Acknowledgement ID. User can also search the request by providing the Request Type, 'PRAN' or 'Date Range'. Once User provides the search fields, Acknowledgment IDs (hyperlink) will be provided to the User. Please refer Figure 29 and 30.



The screenshot shows the 'Status of Erroneous Transfer Request' form in the NSDL e-Gov Protean NPS portal. The form includes fields for PRAN, Acknowledgement No. (100017284), Request Type (Select), PRANPOP-SPRPOP-PHAG Reg No., Capture Date From, Capture Date To, and Status of Request (Select). There are 'Submit' and 'Reset' buttons at the bottom of the form. The header includes the NSDL e-Gov logo, Protean logo, and National Pension System (NPS) text. The footer includes the slogan 'Retired life ka sahara, NPS hamara'.

Figure 29



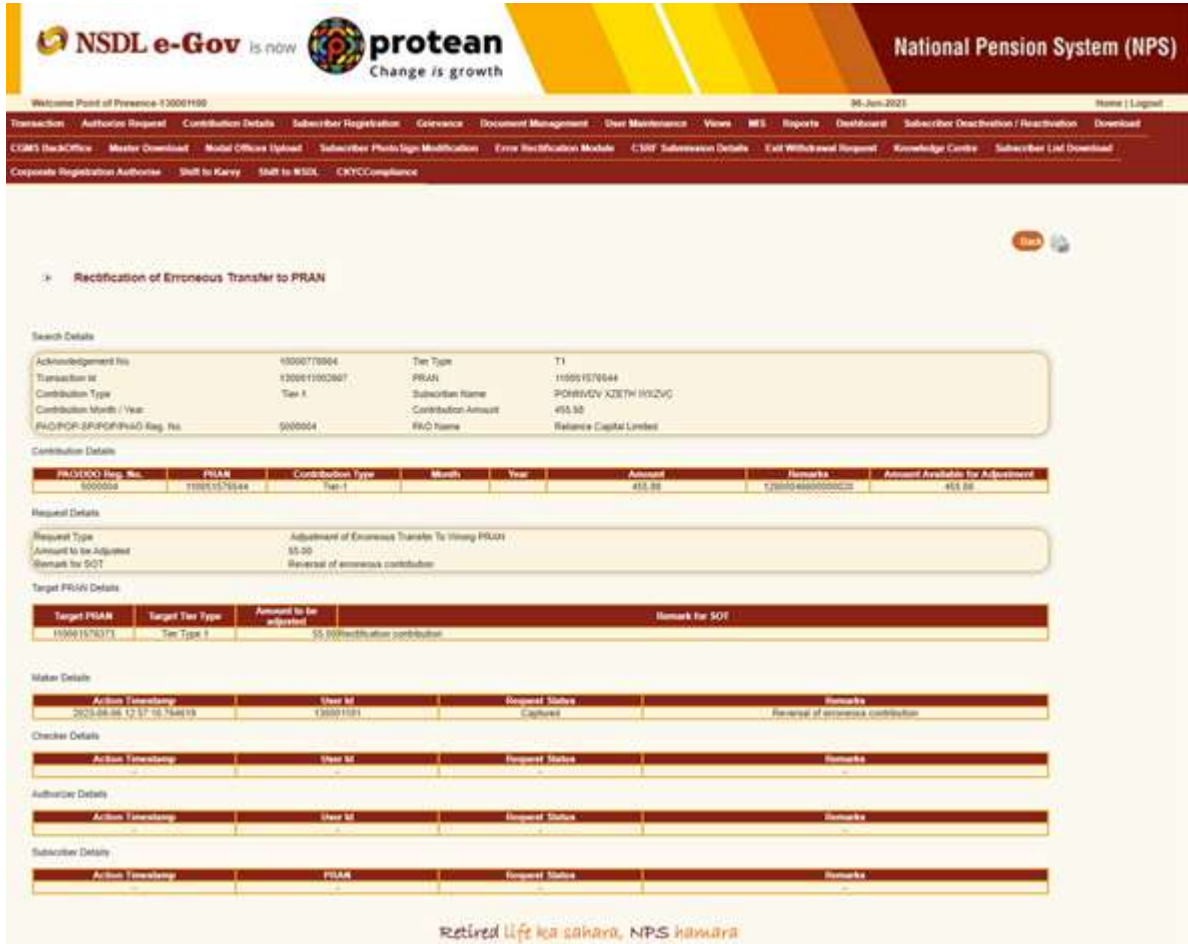
The screenshot shows the 'Status of Erroneous Transfer Request' form in the NSDL e-Gov Protean NPS portal. The form includes fields for PRAN, Acknowledgement No. (100017284), Request Type (Select), PRANPOP-SPRPOP-PHAG Reg No., Capture Date From, Capture Date To, and Status of Request (Select). There are 'Submit' and 'Reset' buttons at the bottom of the form. Below the form is a table with the following data:

Acknowledgement No.	PRAN	Request Type	Status	Captured By	Capture Date	Rejection Reason
100017284	10001578344	Adjustment of Erroneous Transfer To Wrong PRANs	Captured	10001101	06-06-2023	

The header includes the NSDL e-Gov logo, Protean logo, and National Pension System (NPS) text. The footer includes the slogan 'Retired life ka sahara, NPS hamara'.

Figure 30

Once User clicks the hyperlink, the details of specific request will be available for view. Please refer Figure 31.



NSDL e-Gov is now protean **National Pension System (NPS)**

Welcome Point of Presence-130001190 04-Jun-2023 Home | Logout

Transaction Authorities Request Contribution Details Subscriber Registration Grievance Document Management User Maintenance View MIS Reports Dashboard Subscriber Deactivation / Reactivation Download

CGMS BackOffice Master Download Model Office Upload Subscriber Photo Sign Modification Error Rectification Module C30F Submission Details Exit Withdrawal Request Knowledge Centre Subscriber List Download

Corporate Registration Authorities Shift to Karyi Shift to NSDL CKYC Compliance

Rectification of Erroneous Transfer to PRAN

Search Details

Acknowledgment No	10000770004	Tier Type	T1
Transaction ID	1300011000007	PRAN	110001570044
Contribution Type	Tier 1	Subscriber Name	POHNVXV XJETH HXZVC
Contribution Month / Year		Contribution Amount	455.50
PRAN/PRN/PRN/PRN Reg. No	5000004	PRN Name	Balance Capital Limited

Contribution Details

PRAN/PRN Reg. No.	PRAN	Contribution Type	Month	Year	Amount	Remarks	Amount Available for Adjustment
5000004	110001570044	Tier 1			455.50	130001100000000000	455.50

Request Details

Request Type	Adjustment of Erroneous Transfer To Wrong PRAN
Amount to be Adjusted	55.50
Remark for SOT	Reversal of erroneous contribution

Target PRAN Details

Target PRAN	Target Tier Type	Amount to be adjusted	Remark for SOT
110001570071	Tier Type 1	55.50 Erroneous contribution	

Water Details

Action Timestamp	User ID	Request Status	Remarks
2023-06-06 12:57:10 India 03	1300011001	Captured	Reversal of erroneous contribution

Checker Details

Action Timestamp	User ID	Request Status	Remarks

Authorizer Details

Action Timestamp	User ID	Request Status	Remarks

Subscriber Details

Action Timestamp	PRAN	Request Status	Remarks

Retired life ka sahara, NPS hamara

Figure 31

_____X_____X_____